

NATHAN WANG

Product Designer · Enterprise AI & Workflow Systems

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SUMMARY

Product Designer with 5 years of experience in complex enterprise systems and B2B tools. Specializes in AI product design, workflow-heavy admin platforms, and 0→1 builds. Proven track record partnering with PM and Engineering to ship systems that improve operational efficiency at scale.

EXPERIENCE

Nov 2025 – Present · Actively job searching; ongoing portfolio development and UX case study work.

Tandem Diabetes Care

UI/UX Designer

Jan 2024 – Nov 2025

- Designed and shipped a workflow-heavy internal admin platform used by operations teams to manage distributor and account processes, improving end-to-end operational efficiency.
- Led end-to-end UX for a clinical trial operations system; designed complete IA and workflow structure in 2 months, with Phase 1 shipping in 4 months.
- Partnered closely with PM and Engineering to translate requirements into clear interaction flows and high-fidelity designs; internal triage feedback indicated a meaningful reduction in post-release issues.
- Conducted user interviews and usability testing with internal stakeholders, iterating designs to support accuracy, speed, and compliance in daily workflows.

Microsoft

Product Designer

Dec 2022 – Sep 2023

- Designed core user workflows for Azure ML Prompt Flow, an enterprise tool supporting prompt engineering and LLM model experimentation for AI engineers and data scientists.
- Led 0-to-1 design from concept to Public Preview in 6 months, defining user flows, interaction models, and edge-case handling for a complex multi-step system.
- Created a design blueprint and reusable component library to align PM and Engineering early, reducing rework by ~28% and accelerating delivery.
- Improved task success rate from 72% to 87% through iterative usability testing and accessibility-focused design refinements.

CARSOME

Product Designer

May 2021 – Oct 2022

- Led UX for a high-traffic web platform focused on workflow clarity and conversion efficiency, improving conversion rate by 17.8%.
- Designed and launched a B2B internal tool MVP for branch operators within 3 weeks, enabling faster onboarding and daily operations.
- Established reusable interaction patterns to support consistent scaling across new features and teams.

SKILLS

- **Design:** AI Product Design / Human-AI Interaction · Enterprise & Internal Tool UX · Workflow & Admin Systems · Interaction Design · Information Architecture · Design Systems · User Research · Usability Testing · Accessibility · A/B Testing
- **Tools:** Figma · Adobe Creative Cloud · Miro · Notion · Jira
- **Process:** 0→1 Product Design · Systems Thinking · Cross-functional Collaboration (PM / Eng) · Agile / Scrum

EDUCATION

- M.S. Human-Computer Interaction · Northeastern University 2018 - 2021
- B.A. Digital Media · Beijing Normal University 2013 - 2017